

## Contacting the FCC

### Financial Consumer Protection Center (FCC)

For information, enquiries or complaint filing with regard to financial products and services provided by financial institutions and companies under the Bank of Thailand's supervision, please contact the FCC via the contact information listed below.

For walk-in customer service, please visit us during operating hours between 8.30 a.m. – 12.00 p.m. and 1.00 p.m. – 4.30 p.m. (Monday – Friday) at:

#### Head office (Building 3, 5th Floor)

Financial Consumer Protection Center (FCC)  
273 Samsen Road, Wat Samphraya  
Phra Nakhon District Bangkok 10200  
(FAX) 0-2283-6151

#### Northern Regional Office

Financial Literacy and Consumer Protection Division  
68/3 Chotana Road, Mueang Chiang Mai District  
Chiang Mai 50300  
(FAX) 0-5393-1103

#### Northeastern Regional Office

Financial Literacy and Consumer Protection Division  
393 Srichan Road, Mueang Khon Kaen District  
Khon Kaen 40000  
(FAX) 0-4324-1045

#### Southern Regional Office

Financial Literacy and Consumer Protection Division  
472 Phetkasem Road, HatYai District  
Songkhla 90110  
(FAX) 0-7423-4701

ผู้จัดการบริการ



Print